

# Wadestown Community Response Plan

This is a living document that contains a list of information created by your community, for your community. It outlines the local resources, facilities, and people that can help in an emergency.

Sharing this information will help everyone in the community understand how to support one another when it matters most.







# Facility map

## Wadestown Plunket Rooms, 117 Wadestown Rd



**MAP KEY**

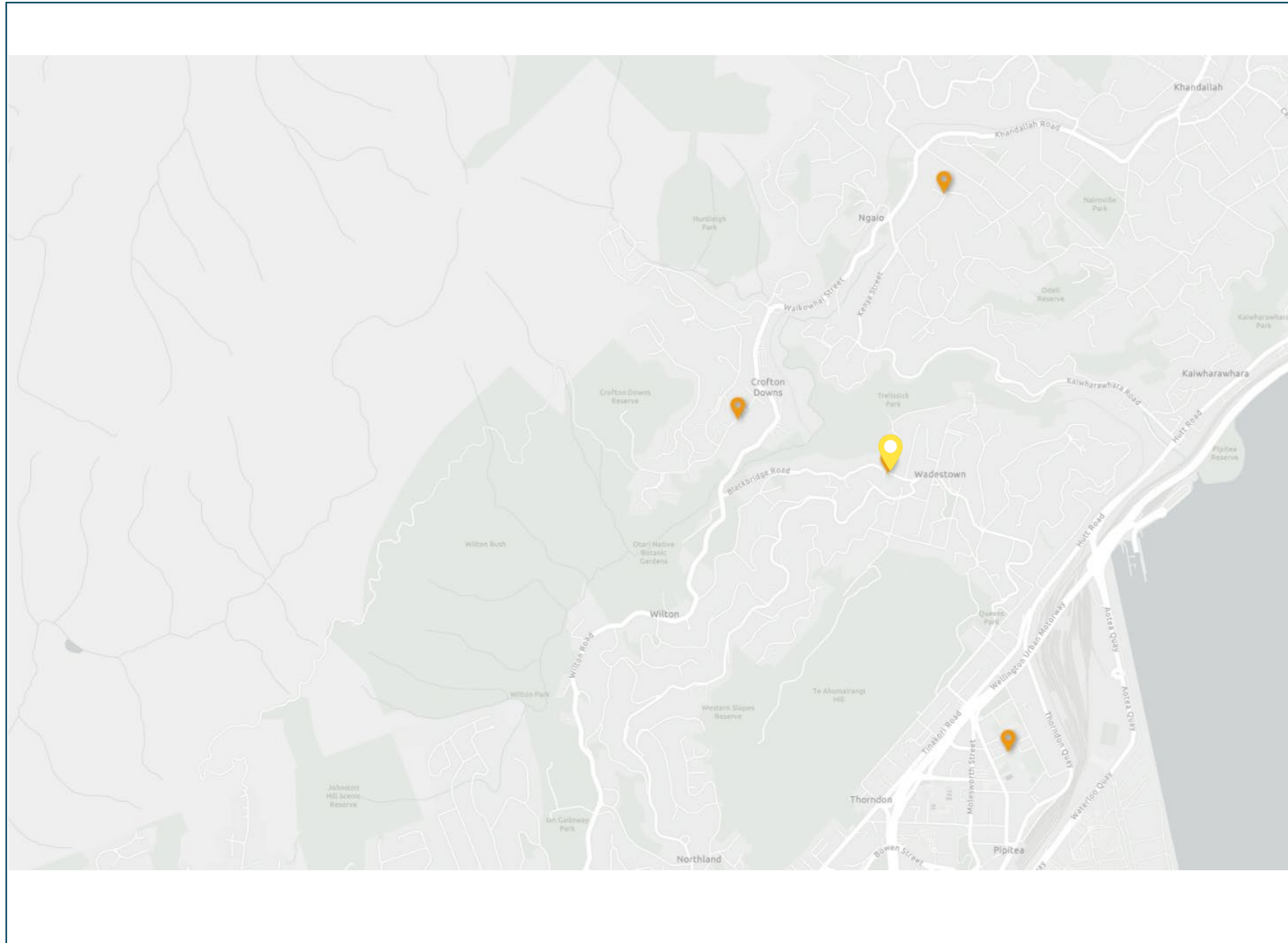
-  Hub kit location
-  Emergency water tank
-  Suggested space
-  Do not use this space

*Please respect this facility and the contents inside. This is a privately owned property that has been offered to the community for disaster response.*

# Coordinate with neighbouring Community Emergency Hubs



Local resources can be shared with nearby communities, so communicate with your neighbouring hubs to work out the most efficient use of the available resources.



## Your Hub

### **Wadestown Community Emergency Hub**

Wadestown Plunket,  
117 Wadestown Road,  
Wadestown



## Neighbouring Hubs

**Crofton Downs Primary School,**  
21 Chartwell Drive, Crofton Downs

**Ngaio School,**  
45 Abbott Street, Ngaio

**Thorndon School,**  
20 Turnbull Street, Thorndon



# Document overview

The local resources and ideas outlined in this document were identified during community planning workshops. These were grouped into the categories listed below:

- > Local resources
- > Local vulnerabilities
- > Checking on who and what has been affected
- > Medical assistance
- > Shelter
- > Water
- > Food
- > Animal Welfare
- > *For Sanitation refer to Section 5 in the Hub Guide*

## **Community Response Plan and Emergency Hub Guide**

This Community Response Plan works alongside the Community Emergency Hub Guide. The Hub Guide provides guidance on how your community can organise and support one another during an emergency. Use the Hub Guide and your Community Response Plan together to organise your community response. You will find

the Hub Guide in the Hub kit along with Hub role lanyards, stationery, a map, an AM/FM radio, and a VHF radio.

## **Responding as a community**

Your community has all the skills, resources, local knowledge and relationships to support one another during an emergency. You can utilise these by working together at your local Community Emergency Hub. Use this document as a starting point for solutions to community needs and your response as a community.

## **If you are opening a Hub it might pay to think about bringing some basics, such as:**

- > First aid kits
- > Blankets
- > Torches
- > Batteries
- > Radio
- > Water
- > Tea, coffee, milk
- > Food
- > Toilet paper
- > Buckets
- > Rubbish bags
- > BBQ/camping cooker

## **Your Local Council**

During a major emergency, your local council will coordinate the response from their Emergency Operations Centre. An Emergency Assistance Centre may also be set up to provide access to government and council support services.



# Local resources

Your community has identified the following local resources that could be useful for various purposes during an emergency.

Ensure you have permission from the facility or resource owner before using.

## Places and spaces

- > St Luke's Anglican Church & Hall, 34 Pitt St
- > Wadestown Community Centre, 46 Pitt St
- > Wadestown Kindergarten, 45 Oban St

- > Wadestown Library, cnr Moorhouse & Lennel Sts
- > Wadestown Presbyterian Church, 118 Wadestown Rd
- > Wadestown School, Rose St & Weld St

## Parks

- > Izard Park

- > Philip Myer Park, Lennel Rd Wadestown
- > Plunket Park, 117 Wadestown Rd
- > Wade Street Tennis court
- > Wadestown School grounds, Rose St

## Groups and networks of people

- > Highland Park Progressive Association
- > Plunket
- > St Luke's Anglican Church
- > Village Green Trust
- > Wadestown Liaison Group
- > Wadestown Presbyterian Church
- > Wadestown Residents Association - Facebook page
- > Wadestown tennis club
- > Wadestown Toastmasters

## Services in the community

- > Bowen Hospital (will have limited resources and will need to look after its current patients as first priority)
- > Harbour lodge B&B, 200 Barnard St
- > Wadestown Library, Cnr Moorhouse & Lennel Sts The Larder - Camperdown Corner
- > Wadestown Medical Centre, 104 Wadestown Rd (no local staff after hours)
- > Wadestown Vet & Cattery, 1 Grosvenor Tce



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- > Auto Super Shoppe Service Station Cnr Tinakori Rd and Park St

### **Shops**

- > All About Catering, 13B Sefton St

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- > Burger Wisconsin, 102 Wadestown Rd

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- > Dehli-cious Indian Takeaways, 102D Wadestown Rd

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- > Le Maquis Café, 11 Sefton St

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- > Pan Man (paella) / Dairy, 94 Wadestown Rd

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  - > Wadestown Chinese Takeaways, 102C Wadestown Rd

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  - > Wadestown Kitchen, 104 Wadestown Rd

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  - > Wadestown Seafoods, 15 Sefton St

### **Crofton Downs shops**

- > Countdown Supermarket, 124 Churchill Dr

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- > Crofton Downs Pharmacy, 124 Churchill Dr

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- > Mitre 10, 128 Churchill Dr

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- > Z Energy petrol station, 110 Churchill Dr

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### **Infrastructure**

- > Emergency Water Tank at Plunket Park, 117 Wadestown Rd

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- > Z Energy petrol station in Crofton Downs



# Local vulnerabilities

Your community has identified the following potential vulnerabilities. These may need further attention or assistance.

## Places and spaces

- > Hill suburb, so roads & property may be affected by slips
- > Rocky soil means digging long drops & latrines for sanitation will be difficult

## Groups and networks of people

- > Bowen Hospital will have limited resources and will need to look after its current patients first.
- > Elderly people
- > House-bound people
- > Mothers with young babies
- > No locally based emergency services
- > People with disabilities in supported accommodation
- > Retirement home on Wadestown Road

- > Stressed & lost pets
- > Tsunami refugees or those trying to walk home through hill suburbs
- > Wadestown Medical has no local staff after hours

## Services in the community

- > Bowen Hospital will have limited resources and will need to look after its current patients first.
- > No locally based emergency services
- > Wadestown Medical has no local staff after hours

## Infrastructure

- > Bowen Hospital will have limited resources and will need to look after its current patients first.
- > No locally based emergency services
- > Wadestown Medical has no local staff after hours



# Checking on people and damage

Everyone in the community is checked on after an emergency – whether it's for rescue and medical assistance, or just basic support and information.

- > Contact everyone in the community as soon as possible.
- > Record and report information on people and damage back to the Hub.
- > Regularly check everyone in the days following the event as people's circumstances may change.



How can you make sure that everywhere has been checked?

- Start with known affected areas or groups that might need extra assistance.
- Draw upon any local lists and knowledge.
- Coordinate a street-by-street, house-by-house check. Use the area maps in the hub.
- Record any information on the impact to the community. For example, status of roads, building damage, and peoples unresolved needs.

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Report the information back to the Information Coordination person at the Hub.

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Staying in contact with people as outlined in task one should be done frequently, as peoples circumstances can change after an event.

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If you can't give someone immediate assistance, collect information about their needs and bring that back to the Hub. See if you can find an answer to their needs with the resources available in your community.

## **What groups could be available to walk around the community to check on people and look for damage?**

- > Church groups
- > Community Patrol
- > Residents & Progressive Associations
- > Spontaneous volunteers (whoever is there on the day)



## Where should we check first?

- > All the services and places listed as strengths and weaknesses
- > Places where evacuees from the tsunami zones might gather

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> Schools

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> The medical centre may have lists of people who need early assistance.

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### Think about:

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> elderly or any other person living alone

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> families with young children

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> people who have English as their second language etc

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> people with disabilities

## How would we coordinate this?

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> Assess – commission teams to assess in priority order to needs and resources available and then broker people's needs with available resources.

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> Borrow vehicles to get around if possible

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> Coordinate from the Hub

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> Distribute information by social media (eg Facebook or Neighbourly) if we have internet

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> Group volunteers with a mix of skills, physical capabilities, and leadership

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> Keep a paper trail at the Hub so we know where has been checked, when. Then we know where needs to be rechecked over time.

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> Meet – needs with resources

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> Organise door knocking in the wider community to help distribute information – use text messages to pass information back to the Hub, or radio

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> Prioritise – needs with resources

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> Review – that needs are being met

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> Scope – define needs and resources

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> Send teams from hub to check on defined areas, record on Hub Map

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> The Hub can set up street maps and coordinate searches, or checks by door knocks

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> Work with what and who we have at the time.

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# Medical Assistance

Community members who need medical assistance are directed to medical assistance.

- > Identify and coordinate community resources that can be used to assist and treat the injured.
- > Identify and check on people with day-to-day medical needs.
- > Direct the community to medical providers that are known to be open.
- > Identify and coordinate people in the community with medical skills who can help.



In all life-threatening situations, attempt to contact the emergency services by calling 111.

Injured and sick people should go to the nearest open medical centre first.

People with first aid skills should go to their nearest open medical centre or go to the Hub.

Check on your neighbours and people who may need extra help.

Look after your hygiene – wear gloves when touching body fluids.



Find out if the local medical providers are open and operational so that you can let the community know where to go.

Coordinate transportation for those who are in need and cannot get to the medical centre.

## Where are the nearest medical providers?

- > Bowen Hospital will have limited resources and will need to look after its current patients first.
- > Wadestown Medical, 104 Wadestown Rd has no local staff after hours

## Where else could we provide medical assistance if the above facilities are not available?

- > Use the facilities listed in places and spaces.



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- > Wadestown Vet & Cattery, 1 Grosvenor Terrace

### **Who can help provide medical assistance?**

- > Anyone who is a medical professional (doctor, nurse, paramedic) who cannot get to their usual place of work should head to their nearest medical centre, or Community Emergency Hub
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- > First aiders should help their neighbours and let the Community Emergency Hub know how to find them if they are needed elsewhere in the community

### **How do we get people to medical assistance or medical assistance to people?**

- > Any way possible

### **Where can we get extra supplies?**

- > First aid kits in homes, workplaces and public facilities

### **Where are there Defibrillators?**

- > Crofton Downs School
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- > Wadestown Library
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- > Z Energy Crofton Downs



# Shelter

Ensure everyone in our community has somewhere safe and comfortable to stay.

- > Find places where people can shelter from the weather if they can't stay at home.
- > Find comfortable places where people can rest and sleep.

Small repairs may make homes safe enough to stay in.

If people need to leave their homes, encourage them to take as much bedding as possible.

Encourage people to stay with friends and family if possible. Ask neighbours or others in their street if they have a spare room.

People in the community may have spare beds, air mattresses, and couches available to offer people without a place to stay.

Check gas and electricity supplies are safe to use. Turn gas off at the meter/main if unsure. Turn electricity off at mains/switchboard and water at the toby on the footpath. Leaks including water, should be investigated.



Many people will be able to stay in their own homes, and this is ideal as people are much more comfortable in a home environment. Are there simple repairs that could be done to make a home safe enough for people to stay there.

You may have visitors to your community who don't live locally – commuters, shoppers, employees etc. These are the people most likely to need accommodation in your community.

Encourage people to make their spare beds and guest rooms available.

Don't wait for the perfect solution, shelter from the weather is a priority over comfort. Bad weather means the need for shelter is much more urgent than on a warm, sunny day.

Tell the Emergency Operations Centre (through the Communication desk) the number of people who need accommodation.

## Who could help make people's homes safe, weatherproof, and comfortable?

- > Handy people/DIYers
- > Local builders, plumbers, electricians, roofers and other tradespersons



## **Where can we get resources to make repairs?**

- > Residents – what’s in your toolshed

## **Where could we get bedding and clothing supplies to keep people warm and comfortable?**

- > Residents (clothing, bedding, tents)

## **What open spaces could accommodate temporary shelter?**

- > Izard Park, Wilton Rd

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- > Philip Myer Park, Lennel Rd

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- > Plunket Park, 117 Wadestown Rd

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- > Wadestown School grounds, Rose St

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## **What facilities could be used for temporary shelter if people can’t stay at homes or with friends?**

- > St Luke’s Anglican Church & Hall, 34 Pitt St

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- > Wadestown Community Centre, 46 Pitt St

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- > Wadestown Library, cnr Moorhouse & Lennel Sts

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- > Wadestown Presbyterian Church, 118 Wadestown Rd

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- > Wadestown School and Side School (Rose St & Weld St)



# Water

Our community has access to clean water for drinking and water for cooking and hygiene purposes.

- > Ensure everyone knows how to treat drinking water.
- > Coordinate community water sources for drinking, cooking and hygiene.
- > Arrange a place in the community where water can be distributed if needed.



Water reservoirs are all around the region but automatically seal if lines are damaged. Technicians must manually attend to the valves. This will take time so look for other sources of water within the community right away.

Some schools and community centres have large water tanks installed. If there is one in your community check to see what their plan is for using the water.



Local streams and open bodies of water are not reliable sources of clean water. Chemical pollution and heavy metal contamination is not removed by boiling water or adding bleach.

Treat any non-bottled water. Boil it if you can, if not use bleach to treat.

**BEST CHOICE: BOIL.** Boiling water will kill most types of disease-causing organisms. If water is cloudy, filter it through a clean cloth. Boil water for one minute, let it cool, and store it in clean containers with covers.

**IF YOU CAN'T BOIL: ADD BLEACH.** Bleach will kill some (not all) types of disease-causing organisms. Just like boiling, filter cloudy water through a clean cloth first. Use only regular, unscented, liquid household bleach. Add two drops of bleach per litre of water. Stir well, let stand for 30 minutes before using, then store in clean containers with covers.

## Where can we find drinking water?

- > Bottled drinks from food providers and dairy
- > Community water stations may be available from day 8
- > Emergency Water tank at Community Emergency Hub
- > Home water cylinders
- > Home water tanks (collect rainwater)
- > Wadestown School has 4x 500L tanks (+500L at Side School)

## How do we get water to people who are unable to leave their homes?



- > Carry in bottles, containers, buckets

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- > Cars, bikes, scooters, motorbikes

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- > Delivery by volunteers walking, driving or cycling around

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- > Wheelbarrows, buggies, strollers, wheelie bins

### **Where can we find water for washing and cleaning?**

- > Need sources of bleach for treating water

### **What water supplies should be avoided or need treatment before drinking?**

- > Grey water

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- > Local streams will be contaminated by sewage from broken pipes

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- > Pool water

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- > Springs and waterfalls

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- > Stagnant water

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- > Stream water

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- > Treat water from rainwater tanks before use

### **What places would be good distribution points?**

- > Road access to Emergency Water tank behind Plunket Rooms



# Food

People in our community have enough food to sustain them.

- > Organise a way to feed large groups of people who are displaced or do not have food of their own.
- > Coordinate food supplies in the community.

Assist with the coordination of food supplies in the community where necessary.

Encourage people to share food with those who don't have access to it.

Tell people to use foods in the refrigerator first, then those in the freezer, and finally dried goods from the pantry.

Pool community resources to feed everyone

- Street BBQs
- Have places where excess food can be coordinated from

## What food suppliers and providers are there?

- > All About Catering, 13B Sefton St
- > Burger Wisconsin, 102 Wadestown Rd
- > Countdown Crofton Downs
- > Dairy, 94 Wadestown Rd
- > Delhi-cious Indian Takeaways, 102D Wadestown Rd
- > Le Maquis Café, 11 Sefton St
- > Wadestown Chinese Takeaways, 102C Wadestown Rd
- > Wadestown Kitchen, 104 Wadestown Rd
- > Wadestown Seafoods, 15 Sefton St

## Where else could we find food?

- > Fridges & freezers
- > Pantries

## How could we organise to feed large groups of people?

- > Cafe, church, school and clubroom kitchens
- > Chefs from local restaurants
- > Community centre kitchen
- > Eat together, cook together
- > Hangi
- > Set up a volunteer cooking/preparation site
- > Use perishable food first



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- > Work with the local caterers who are used to feeding large groups

### **Where can we get cooking and catering supplies?**

- > Use equipment from commercial kitchens

### **How do we get food to people who are unable to leave their homes?**

- > Chilly bins
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- > Churches & community groups can help with distribution of food
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- > Takeaway containers from shops
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- > Transport – vehicles.



# Animal Welfare

Animals in our community have access to medical assistance, shelter, water, and food.

- > Identify and coordinate locations and people for medical assistance for animals
- > Identify locations for animal shelter
- > Identify potential sources of food and water
- > Keep a record of lost and found pets

**What animal services are in the area? (e.g., veterinary clinics, animal control, shelters, stock agents, stock truck companies)**

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**What facilities could be used for temporary shelter for animals?**

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**Where could we find drinking water for animals?**

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**Where could we find food for animals? (companion animals & production animals)**

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